

# Better Cloud Voice

Improve your communications with our first-to-market voice solutions that harness the power of the cloud.

Our energetic team of thinQers believes there is a better way for your business to communicate. The thinQ io cloud communications platform and our APIs have made it a reality.

1,000+ companies across every industry trust thinQ.

**SaaS Platforms:** Improve messaging and embed voice calls with full API support, bring your own carriers to Twilio & more

**Marketing:** Power call tracking, control routing, and unlock campaign analytics with our multi-carrier solution

**Enterprise:** No matter what your voice or messaging needs are, thinQ will improve performance, add flexibility, save you time and money

**Contact Centers:** Enhance call quality and automate savings with our least cost routing technology, unlock multiple carriers, eliminate outages

**Providers:** Improve your rates with access to the industry's best carriers, real-time CDR and SIP tracing tools, and wholesale long-distance and wireless rates

Discover how flexible & cost-effective your communications can be in the cloud.

 **Toll-Free Voice:** Order, manage, and route your numbers across all 5 toll-free carriers with our technology

 **Intelligent Call Routing:** Control every aspect of your voice routes in our simple, cloud-based platform

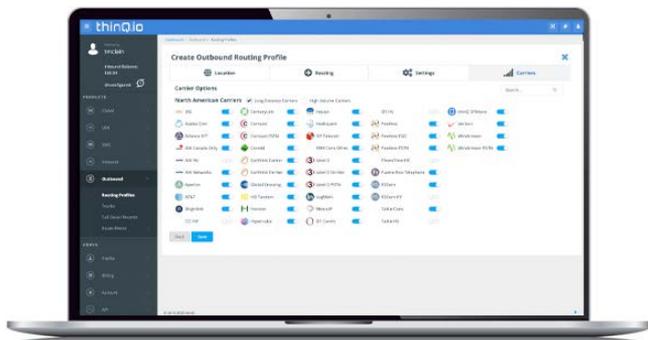
 **Local Voice:** Easily purchase, port, and provision your local phone numbers from multiple vendors

 **Messaging:** Engage instantly through mobile by adding SMS/MMS to your applications or local/toll-free numbers

 **Voice API Integrations:** Supercharge your voice API by adding thinQ to Twilio, Vonage, Plivo

 **Database Solutions:** Use the cloud to implement superior Caller Name (CNAM) and Location Routing Number (LRN) lookup solutions

## Meet the thinQ io platform



We've spent 10 years perfecting the most scalable, customizable, and intuitive cloud communications platform in the industry.

thinQ + teli

thinQ and teli are joining forces to deliver high-quality, flexible, cost-effective voice and messaging communications in the cloud.



# Better Text Messaging

Use our phone numbers or enable your own to send text and picture messages to anyone worldwide.

Text messaging (SMS/MMS) is the fastest growing communications channel in the world, enabling companies to engage with their customers instantly on mobile devices.

Extend messaging functionality to your customers so they can complete common tasks via a quick text. There's no need to login, open an app, or spend time on the phone.

Our customers see improved response rates, deeper customer interactions, and increased satisfaction after implementing texting into their applications.



	Long Code (10DLC)	Toll-Free	Short Code
Type of Text Messaging	One-way, Two-way	One-way, Two-way	One-way, Two-way
Throughput (MPS)	Low	Medium	High
Per Message Cost	\$	\$\$	\$\$\$
Carrier Spam Filtering	✓	✓	✗
Supports Voice Callback	✓	✓	✗
Digits	10	10	5-6
Provisioning Time	Instant	Instant	8-12 Weeks
Deliverability	OK-Good	Good	Best
Hosted SMS	✓	✓	✗
Support Images & Video	✓	✓	✓
Full API Support	✓	✓	✓
Full Slack Support	✓	✓	✓
Best For	Lower volumes, promotional alerts, notifications, human initialized texts	Average volumes, customer service, chat, some promotions, alerts, notifications, marketing, OTP/2FA	Higher volumes, promotions, alerts, notifications, marketing, OTP/2FA